

What is Factory Plus?

The Factory Plus option allows you to defer the Xtended Auto coverage to start after the manufacturer's warranty expires.

Who is eligible for Factory Plus?

Any vehicle that is still within manufacturer's warranty is eligible to add the Factory Plus option to the Xtended Plan purchase.

When does the deferred Xtended Auto term start?

There are two scenarios that will dictate when the Xtended Auto term starts;

1. If XT-1 coverage is purchased, the Xtended Auto term will start at the END of the manufacturer's ORIGINAL POWERTRAIN warranty.
2. If any other level of coverage is purchased, the Xtended Auto term will start at the END of the manufacturer's ORIGINAL FULL warranty.

Does the Xtended Auto program need to be sold at the same time as the vehicle?

No. Xtended Auto offers a Post Sale program that allows your customers to purchase coverage after the time of sale of the vehicle. With Xtended Auto, you can offer coverage to your customers as their manufacturer warranty is expiring, when they visit your service department for repairs or at any time throughout ownership. As long as the vehicle is eligible for Xtended Auto coverage, you can utilize the Post Sale program.

Does the Post Sale Program require an inspection?

As long as the vehicle is less than current plus 6 model years, no inspection is required. Older vehicles do require a simple inspection that can be found under Dealer Materials on the Xtended Auto portal.

Is there additional cost for the Post Sale program?

If the vehicle is current plus 4 model years or newer AND has under 80,000 KM on the odometer, there is no additional cost. Older vehicles with higher mileage do attract a small surcharge. This will be added to the contract cost when you identify that the vehicle purchase date is prior to the contract purchase date when generating a contract on the Xtended Auto portal.

What are the Xtensive Series claims limits?

The total limit that will be covered per claim is the value of the vehicle at the time of breakdown. The total claims limit that will be paid out for the duration of the coverage is the purchase price of the vehicle.

Is there a deductible?

Although you can purchase a \$0 deductible plan, the standard plan includes a small deductible of \$100 per breakdown. There are also options of a \$50, \$200 or disappearing deductible options of \$100 and \$200.

Are Commercial Vehicles eligible for coverage?

Yes, Commercial Vehicles are eligible under our standard Xtended Auto coverage.

Are Branded Vehicles eligible for coverage?

Yes, by adding the Branded Title surcharge, vehicles that have been deemed a total loss are eligible for coverage once restorative repairs have been completed.

What is Wrap Coverage?

The Xtensive Series Wrap program offers the same exclusionary coverage as Ultimate XT, with exception of the components and assemblies listed under XT-1.

What is Wrap Plus Coverage?

The Xtensive Series Wrap Plus program offers Wrap coverage that extends past the original manufacturer's powertrain warranty. This means that once the manufacturer's powertrain warranty expires, XT-1 components and assemblies **are** coverable under the Xtensive Series coverage for the remaining term of the contract.

